

APRA CPS 232
Paragraph

APRA CPS 232 Requirement

ISO 22301:2019
Requirement

Requirement overview

Maintain a business continuity management policy for the institution or group, approved by the Board;

CI 5.2.1

Top management shall establish a business continuity policy that:
a) is appropriate to the purpose of the organization;
b) provides a framework for setting business continuity objectives;

			<p>e) providing details of the organization's media response following an incident, including a communications strategy;</p> <p>f) recording the details of the disruption, the actions taken and the decisions made.</p>
		CI 8.4.3.2	<p>Where applicable, the following shall also be considered and implemented:</p> <p>a) alerting interested parties potentially impacted by an actual or impending disruption;</p> <p>b) ensuring appropriate coordination and communication between multiple responding organizations.</p> <p>The warning and communication procedures shall be exercised as part of the organization's exercise programme described in 8.5.</p>

20	<p>BCM is a whole-of-business approach that includes policies, standards and procedures for ensuring that critical business operations can be maintained or recovered in a timely fashion, in the event of a disruption. Its purpose is to a [b]a [g]Y h.Y ŪbUbV]Už`Y[Už`fY[i `Ulcfrā reputational and other material consequences arising from a disruption.</p>	CI 1.0 and CI 4	<p>H.Y`ghUbXUFX`gdYV]Uyg`h.Y`ghfi VM fY`UbX`fYei JfYa Ybng` for implementing and maintaining a business continuity management system (BCMS) that develops business continuity appropriate to the amount and type of impact that the organization may or may not accept following a disruption.</p> <p>The outcomes of maintaining a BCMS are shaped by the organization's legal, regulatory, organizational and industry requirements, products and services provided, processes employed, size and structure of the organization, and the requirements of its interested parties.</p> <p>A BCMS emphasizes the importance of: — understanding the organization's needs and the necessity for establishing business continuity policies and objectives;</p>
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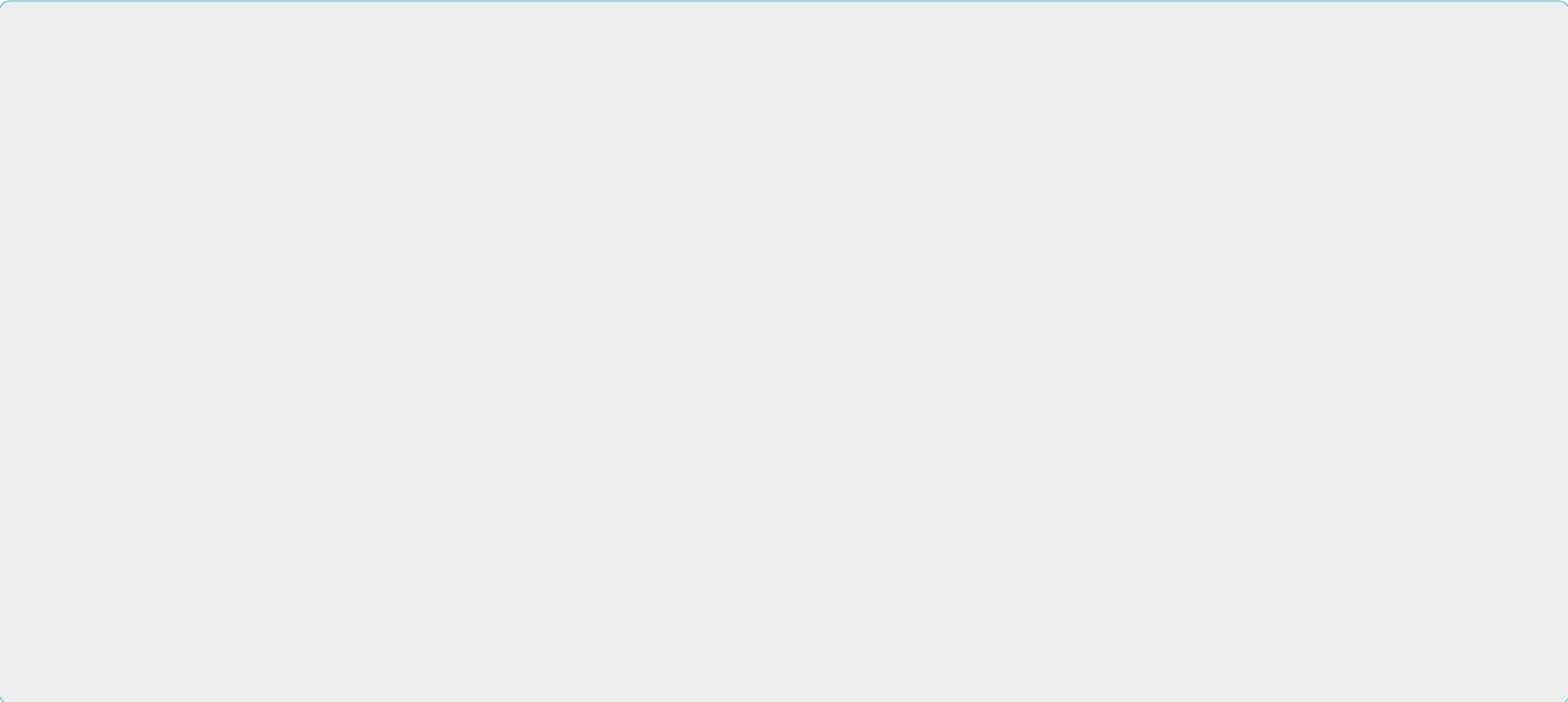
		<p>CI 4.2.2</p>	<ul style="list-style-type: none"> — operating and maintaining processes, capabilities and response structures for ensuring the organization will survive disruptions; — monitoring and reviewing the performance and <p>Y YWj YbYgg'cZ\Y'67A G/</p> <ul style="list-style-type: none"> — continual improvement based on qualitative and quantitative measures. <p>A BCMS, like any other management system, includes the following components:</p> <ul style="list-style-type: none"> a) a policy; <p>Vt'Vta dYHbhdYcd'Y'k J\ 'XYÜbYX'fYgdcbg[V]JH'Yg/</p> <ul style="list-style-type: none"> c) management processes relating to: <ul style="list-style-type: none"> 1) policy; 2) planning; 3) implementation and operation; 4) performance assessment; 5) management review; 6) continual improvement; d) documented information supporting operational control and enabling performance evaluation. <p>The organization shall:</p> <ul style="list-style-type: none"> a) implement and maintain a process to identify, have access to, and assess the applicable legal and regulatory requirements related to the continuity of its products and services, activities and resources; b) ensure that these applicable legal, regulatory and other requirements are taken into account in implementing and maintaining its BCMS; c) document this information and keep it up to date.
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The Board must approve the institution's

		CI 5.2.1	<p>Top management shall establish a business continuity policy that:</p> <ul style="list-style-type: none"> a) is appropriate to the purpose of the organization; b) provides a framework for setting business continuity objectives; c) includes a commitment to satisfy applicable requirements; d) includes a commitment to continual improvement of the BCMS.
24	The BCM policy must be up-to-date, documented and must set out the objectives and approach in relation to BCM.	CI 5.2.2	<p>The business continuity policy shall:</p> <ul style="list-style-type: none"> a) be available as documented information; b) be communicated within the organization; c) be available to interested parties, as appropriate.
25	The BCM policy must clearly state the roles, responsibilities and authorities to act in relation to the BCM policy.	CI 5.3	<p>Top management shall ensure that the responsibilities and authorities for relevant roles are assigned and communicated within the organization. Top management shall assign the responsibility and authority for:</p> <ul style="list-style-type: none"> a) ensuring that the BCMS conforms to the requirements of this document; b) reporting on the performance of the BCMS to top management.

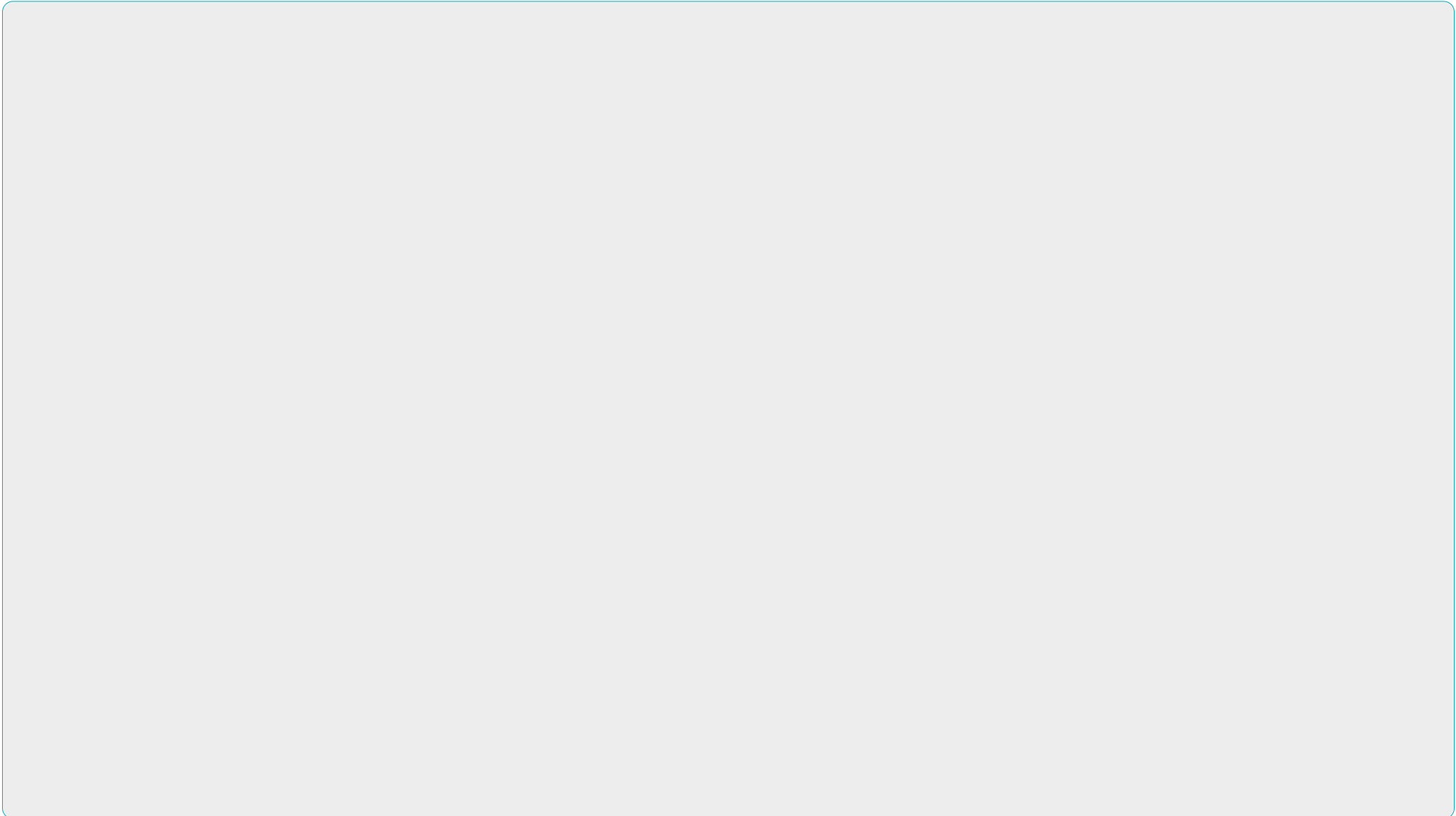
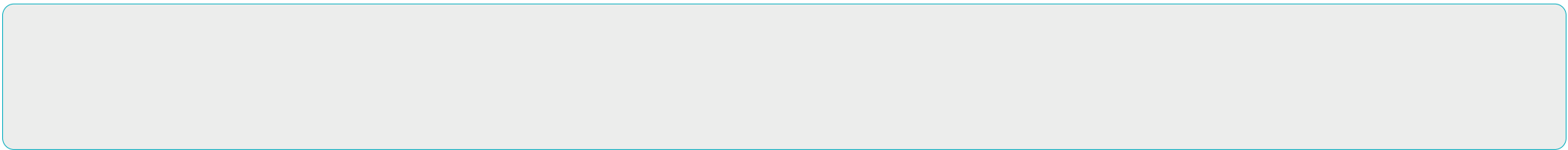
26	A BIA involves identifying all critical business functions, resources and infrastructure of the institution and assessing the impact of a disruption on these.	CI 8.2.2	<p>The organization shall use the process for analysing business impacts to determine business continuity priorities and requirements. The process shall:</p> <ul style="list-style-type: none"> a) identify the organization's context; b) identify the activities that support the provision of products and services; c) use the impact to determine the requirements for the BCMS.
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FYVzj YfmcV'YVWj Yg'UFY' dFY!XYÜbYX' [cUg' CI 8.2.2 d) and e)
for recovering critical business operations to
U'gdYV'UYX' Yj Y' cZgYfj]W' ffYVzj Yfm'Yj Y'É'
k]h]b' U'XYÜbYX' dYf]cX' ffYVzj Yfmi]a Y'É'
following a disruption.

d) identify the time frame within which the impacts of not
resuming activities would become unacceptable to the
organization;
NOTE 1 This time frame can be referred to as the
"maximum tolerable period of disruption (MTPD)".
Y'É'gYhdf]cf]h]nYX' h]a Y'ZUa Yg'k]h]b' h'Y' h]a Y']XYbh]UYX']b'
X'É'Zcf' fYg' a]b['X]gfi d]hYX' U]Wj]h]Yg'Uh'U'gdYV'UYX'
minimum acceptable capacity;
NOTE 2 This time frame can be referred to as the



33	Where material business activities are outsourced, an APRA-regulated institution must satisfy itself as to the adequacy of the outsourced service provider's BCP and must consider any dependencies between the two BCPs.	CI 8.1 CI 8.2.2 h)	<p>The organization shall ensure that outsourced processes and the supply chain are controlled.</p> <p>The organization shall use the process for analysing business impacts to determine business continuity priorities and requirements. The process shall determine the dependencies, including partners and suppliers, and interdependencies of prioritized activities.</p>
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35	An APRA-regulated institution must review and test the institution's BCP at least annually, or more frequently if there are material changes to business operations, to ensure that the BCP can meet the BCM objectives. The results of the testing must be formally reported to the Board or to delegated management.	CI 8.6	<p>The organization shall implement and maintain a programme of exercising and testing to validate continuity strategies and solutions. The organization shall conduct exercises and tests that:</p> <ul style="list-style-type: none"> a) are consistent with its business continuity objectives; b) are based on appropriate scenarios that c) are consistent with its business continuity objectives; d) taken together over time, validate its business continuity strategies and solutions; e) produce formalized post-exercise reports that contain outcomes, recommendations and actions to implement improvements; f) are reviewed within the context of promoting continual improvement; g) are performed at planned intervals and <p>The organization shall act on the results of its exercising and testing to implement changes and improvements.</p> <p>8.6 Evaluation of business continuity documentation and capabilities</p>
36	The BCP must be updated if shortcomings are identified that are not required under paragraph 34.		

		CI 8.6	<p>The organization shall:</p> <ul style="list-style-type: none"> a) evaluate the suitability, adequacy and risk assessment, strategies, solutions, plans and procedures; b) undertake evaluations through reviews, analysis, exercises, tests, post-incident reports and performance evaluations; c) conduct evaluations of the business continuity capabilities of relevant partners and suppliers; d) evaluate compliance with applicable legal and regulatory requirements, industry best practices, and conformity with its own business continuity policy and objectives; e) update documentation and procedures in a timely manner. <p>These evaluations shall be conducted at planned intervals, after an incident or activation, and when</p>
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Notification requirements

36	<p>An APRA-regulated institution must notify APRA as soon as possible and no later than 24 hours after the institution experiences a major disruption that has the potential to have a significant impact on the institution's ability to provide services to its customers. The institution must explain to APRA the nature of the disruption, the action being taken to resolve the disruption and the expected time for returning to normal operations. The APRA-regulated institution must notify APRA when normal operations resume.</p>	CI 7.4	<p>The organization shall determine the internal and external communications relevant to the BCMS, including:</p> <ul style="list-style-type: none"> a) on what it will communicate; b) when to communicate; c) with whom to communicate; d) how to communicate; e) who will communicate.
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HY' bZfa Uhc'cf' bchUWh'cbg'fYei JfYX'Vm
this Prudential Standard must be given in
such form, if any, and by such procedures, if
any, as APRA determines and publishes on its
website from time to time.

Audit arrangement

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An institution's internal audit function, or an
appropriate external expert, must periodically
review the BCP and provide an assurance to
the Board or to delegated management that:
(a) the BCP is in accordance with the
institution's BCM policy and addresses the
risks it is designed to control; and
(b) testing procedures are adequate and have
been conducted satisfactorily.

CI 9.2.1

The organization shall conduct internal audits at planned
intervals to provide information on whether the BCMS:
a) conforms to:

1) th(1B00440052C051004910.6.1 @300EE4003004560